Marie writes, speaks and consults on communication, collaboration and customer loyalty fueled by “practical empathy.” Guiding teams and leaders for decades, her field-tested approach transforms workplaces bottom up to top down bringing out the best in people and their thinking together for strategic clarity, leadership development and team agility. A Master Facilitator, she designs and delivers uncommonly transformative and enjoyable conversations and trainings.

Leadership teams and employee groups in multinational corporations, universities, government agencies and nonprofit associations apply the principles and practices in The Empathy Factor to rave reviews. Recognized internationally as a thought and practice leader for empathy in the workplace, her approach blends human connection with the organizational drive for progress and growth. She works in the Americas, Asia and Europe on a regular basis. Her innovative communication and multi-stakeholder conversation designs have won dozens of awards and was featured on the front page of the Dutch Financial Times. She leads a global team of trainers.

Her book, The Empathy Factor - Your Competitive Advantage for Personal, Team, and Business Success, has been translated into French, German, and Dutch with the Chinese translation scheduled for 2016. Former publisher of Fortune magazine, Jim Hayes says her book has, “Breakthrough thinking from cover to cover that will lead to more meaningful discourse and heightened impact.” Her proprietary process, Integrated Clarity®, was first published in 2007 in The Change Handbook - The Definitive Resource on Today’s Best Methods for Engaging Whole Systems. Marie serves as an advisor with the U.S.-based Strategy of Mind consulting group, a collaboration and innovation team (strategyofmind.com).

www.EmpathyFactorAtWork.com info@elucity.com
“Marie designs and delivers world-class interactive keynote presentations and workshops. The depth of her understanding of organizations and people combined with her ability to find constructive and creative solutions is amazing. She exceeded our audience expectations in Hong Kong, Toronto, Montreal and Paris by teaching game changer skills and inspiring personal transformation. We were engaged!"
Roselyne Lecuyer, Learning Director - L’Oréal, Paris, France

“Marie is a master facilitator in creating an environment where groups move forward on their critical needs and goals to achieve more results. Whether there’s conflict or collaboration, it’s transformative.”
Raymond Tymas-Jones, Associate Vice President for the Arts Dean, College of Fine Arts, The University of Utah, USA

JONES, president of the Memphis College of Art and former dean of the University of South Florida’s College of The Arts and former president of the International Council of Fine Arts Deans, reports that this professional organization “was in a steady decline in membership and organizational focus until the board of directors and department chairs participated in a facilitated strategic conversation with the principles and practices of The Empathy Factor at its core. Membership numbers, revenues, and other key indicators are now stronger than ever.”

“Skilled, knowledgeable, brave, honest, insightful – Marie inspires and engenders change!”
- Pat Hastings, LCSW, - Kaiser Permanente, San Francisco, California, USA

“This was truly a fantastic collaborative brainstorming session that I believe will lead to the increase and preservation of affordable housing.”
- Susan Soto, City of Tucson, Tucson Metropolitan Housing Commission, Arizona, USA

Teresa Welborn, assistant director in the Communications and Community Partnerships division for the Arizona Department of Transportation (ADOT) explained: “This business outreach program was built around connection and empathy in a way that was groundbreaking for the businesses in the project area. The businesses benefited tremendously from this approach and became partners with the project team and advocates of the construction instead of adversaries. ADOT, the public, and the contractor benefited because this public project moved forward with support from the businesses and community and completed six months ahead of schedule,”
“Marie has nerves of steel and a heart of gold. If you’re ready for a change for the better, hire her and her team!”
- Judy Noddin, Marriage and Family Therapist, Kaiser Permanente, San Francisco, California, USA

“I recommend this workshop to teams that are having difficulty prioritizing their tasks. I feel that we truly have a vision for the year! Completely and utterly excited!!!”
- Carol Corcoran, Client Manager, Merck, SBS Americas Support Services

“Came in the first morning feeling very skeptical about the two day session and left feeling incredibly empowered.”
- Carl Sagar, Business Unit Support Specialist, Merck, SBS Americas Support Services

“I feel this session will break down barriers and open up effective and positive channels of communication that will enable me to approach my objectives and deliverables more easily.”
- Erika Meitzner, Business Unit Support Analyst, Merck, SBS Americas Support Services

“Excellent job of facilitating the planning. The pre-meeting preparation by Marie Miyashiro was by far the best I have witnessed for any strategic planning meeting with which I have been involved.”
- Carl Hook, M.D. and CEO, PLICO (MedPRO Group/Berkshire Hathaway Company)